

WHAT TO DO AFTER YOUR EHO INSPECTION



* IF YOU GOT A GOOD RATING

- » Great job! But there's always room for improvement.
- » Ask if the EHO has any tips to improve your food safety even more.
- » Look for ways to keep getting better.



* IF YOU DIDN'T GET THE RATING YOU HOPED FOR

Stay calm — don't panic or get defensive. Take these steps instead:

1. Take Notes

- » Write down what the EHO asks you to do.
- » If you aren't there, ask your team to document the visit and relay it to you.



2. Clarify Feedback

- » Double-check the report and ask for clarification if needed.
- » Make sure you understand exactly what the officer expects.



* AFTER THE INSPECTION

- » Review the report with your team.
- » Fix issues straight away.
- » Ask: What went wrong? Why? How can we prevent it?



* IF YOU'RE UNHAPPY WITH YOUR RATING

- » You have the right to appeal or request a re-rating.
- » The EHO should provide details of how to go about these things — or visit the Food Standards Agency website for more info.

